



Wisconsin Lottery Non-Fund Transfer (NFT) Policy

Non-fund transfers (NFT) occur when an electronic funds transfer (EFT) cannot be completed due to insufficient funds in a retailer bank account or other inhibiting factors. NFTs that occur within a 12-month period, other than those caused by Lottery error, will result in the following actions:

NFT Occurrence	Action
1 st NFT	\$25 service fee (suppression of instant ordering and lotto wagering may be performed at the discretion of the Lottery).
2 nd NFT with no previous NFT balance	\$25 service fee (suppression of instant ordering and lotto wagering may be performed at the discretion of the Lottery).
2 nd NFT with a previous NFT balance	\$25 service fee and suppression of instant ticket ordering and lotto wagering until the NFT balance is paid in full.
3 rd NFT	\$50 service fee and suppression of instant ticket ordering and lotto wagering until the NFT is paid in full.
4 th NFT or more	\$75 service fee and suppression of instant ticket ordering and lotto wagering. Contract termination review will be performed. Instant ticket and lotto ordering suppression remains intact until review results are complete.

The Lottery reserves the right to terminate the contract of any retailer who incurs three or more NFTs within a 12-month period.

This policy reflects the results of improvements made to the NFT collection process now being used by the Wisconsin Lottery. This policy also ensures that service fees and ordering/wagering suppressions are administered uniformly.

Please call the Retailer Hotline at 1-800-242-7782 with any questions you may have. Thank you for your continued partnership.